

COMPUTING

AT THE UNIVERSITY OF THE ARTS

The University owns licenses to over 35 distinct software packages. By pooling our licenses we can offer these applications, in the form of a software image, to you for use on your own laptop.

HOW IT WORKS

Our software is managed by a keyserver which acts as a central lending library. The keyserver keeps track of how many licenses we have to lend and how many computers are using them. By key-servicing our software we can offer the greatest number of applications to the greatest number of people. There is no limit to who can use Photoshop! The keyed software is available to you as long as you are an active student at UArts in the form of a custom software image.

In some cases software providers do not allow their licenses to be served this way or the application is so specialized we are confident that not everyone will need access to it. We consider these “specialty apps”, and we don’t include them in our custom image. Access to these specialty apps is determined by your department and your courses.

WHAT IS A CUSTOM IMAGE?

Our specialist creates an installer which includes the current operating system along with keyed versions of all the apps we provide. This gets installed onto your laptop by our Service Center. In order to do this we must erase your computer. You will need to make sure you have all your files backed up onto an external device, such as an external hard drive, prior to having your computer imaged. If you have questions about this, please call us!

WHAT YOU GET

Acrobat Pro, After Effects, InDesign, Dreamweaver, Encore, Flash, Illustrator, Photoshop Premiere, Soundbooth, Adobe LightRoom, Final Cut Express, Apple iLife, Keynote, Numbers, Pages, Amadeus, BBEdit, our print management software and virus protection.

WHAT ABOUT MICROSOFT OFFICE?

Due to the way Microsoft has changed its licensing we can no longer provide Office to you. You can use programs like Pages, Text Edit or Google docs to write papers or you can purchase your own copy at an educational price at our bookstore. Office will be available in the computer labs.

HOW DO I GET IT?

Imaging will be available during orientation. Your orientation group will be brought to the OTIS Service Center to allow you the opportunity to drop your laptop off for imaging in the morning and will return to pick it up at the end of the day.

The OTIS Service Center is located in the basement of 333 South Broad St (Anderson). Image services drop off will take place from 8:30 AM until 10:30 AM. Imaged computers will be available for pick-up from 3:30 PM until 5:30 PM. After the 31st of August the Service Center will return to its normal 9:00 AM to 5:00 PM hours but imaging will still be available.

Imaging is NOT available for Windows
Imaging is NOT available for desktop computers



215-717-6677 **HELPDESK@UARTS.EDU** **uarts.edu/about/SupportServices.html**